



WELCOMEHOME **RELOCATIONS**

Servicing the Dynamic Lifestyle

SUMMARY OF SERVICES



WWW.WHRELOCATIONS.COM

Features of our Service

CUSTOMIZED EXPERT ASSISTANCE FOR ALL YOUR NEEDS



National coverage – we have an established network of specialists in many major centers in Canada.

Consultants work in clients' best interests; they are not realtors; they use multiple sources when researching properties.

One-on-one personalized service to determine individual needs.

Contact with clients is established prior to arrival, whenever possible, to proactively determine needs.

Detailed personalized assistance and information provided for health insurance, driver's license, social insurance number and any other provincial or federal requirements, as well as all settling in needs.

Provide a minimum of 3 referrals for services or until client is satisfied.

Transferee decides level of our involvement.

Flexible pricing and package options.

Full service package – service provided for a period of 6 months.

Provide feedback process to ensure service standards are maintained.

Our consultants accept **NO REFERRAL FEES**.

Team of consultants.



SERVICING OVER 40 DESTINATIONS
NATIONWIDE

LOCATIONS SERVICED

ONTARIO GREATER TORONTO AREA HAMILTON
BURLINGTON ST. CATHARINES OTTAWA
LONDON SARNIA CHATHAM WINDSOR
KITCHENER WATERLOO CAMBRIDGE GUELPH
BELLEVILLE KINGSTON TIMMINS
SAULT STE MARIE SUDBURY BARRIE

QUEBEC MONTREAL SAGUENAY GATINEAU
QUEBEC CITY AND SURROUNDING AREAS

NEWFOUNDLAND & LABRADOR ST. JOHN'S

NOVA SCOTIA HALIFAX

NEW BRUNSWICK MONCTON FREDERICTON
SAINT JOHNS

PEI CHARLOTTETOWN

BRITISH COLUMBIA GREATER VANCOUVER AREA
KITIMAT VICTORIA BC INTERIOR (VERNON,
KELOWNA, PENTICTON)

ALBERTA CALGARY EDMONTON GRANDE
PRAIRIE FORT MCMURRAY RED DEER
SLAVE LAKE WAINWRIGHT LLOYDMINSTER
COLD LAKE BONNYVILLE PEACE RIVER

MANITOBA WINNIPEG BRANDON

SASKATCHEWAN SASKATOON REGINA

NORTHWEST TERRITORIES YELLOWKNIFE



SERVICES



Area Orientations

- Familiarize client with areas requested, make suggestions based on client lifestyle, budget etc.
- Ensure the client has a clear picture of what is available to suit his/her lifestyle and at what price.

Typical Duration of City Orientation: 1 Day

Rental Searches

- Assist with finding accommodation based on the needs of the transferee
- Research private listings, property managers, and enlist the assistance of a real estate agent, should it be required based on the budget
- Provide a value-added service that allows the transferee to be comfortable in making an informed decision about the home they choose to rent.
- Assist with lease negotiation.

Typical Duration of Rental Search: 1-2 Days

Temporary Accommodations

- Assist with locating and securing fully furnished suites, condominiums or houses for short-term or temporary accommodations.

Typical Duration of Temporary Accommodation: 1-2 Days

Departure Packages

- Assist with lease termination
- Post move out inspection of property providing documentation of services to be performed, responsibilities outlined for services.
- Close out of utilities
- Change of Address for specific accounts
- Close out of any other services based on client needs

Typical Duration of Departure Package: 1-2 Days

Settling In Services

Social Insurance Number*

- Explain purpose
- Procedure, documentation and location
- Accompany, if desired, or take documentation to HRDC Office so client can minimize time away from work

Health Insurance*

- Explain purpose and eligibility
- Application procedure and documentation
- Procedures for payment

Driver's License*

- Application procedure, tests involved, restrictions
- Provide copy of Driver's Handbook for theory test
- Book appointment for road test
- Location and documentation required
- Accompany if desired

Vehicle Registration*

- Assist with procedure for registering a vehicle from the U.S.
- Provide information on documentation, requirements for plates
- Accompany if desired

Banking & Credit Cards*

- Overview of banking system
- Assist with setting up bank accounts, set up appointments, and provide contacts
- Accompany if desired
- Advise on documentation in absence of Social Insurance Number
- Advise on credit situation and contacts if there is no credit rating in Canada

***Government services: Typical Duration: 1 Day**



Your Canadian Relocation Experts

Customized services for relocating employees and their families.

Schooling

- Research schools, set up appointments, both private and public
- Research any special requirements based on children's needs
- Accompany to appointments if desired

Daycares or Preschools

- Research programs that suit specific children's needs, based on proximity to home, scheduling etc.

Utilities

- Set up telephone, hydro, water – set up appointments; prepare for occupancy
- Provide television options, set up appointments
- Research internet providers – provide client all options and recommendations

Insurance

- Provide options to enable relocating client to obtain most competitive rate
- Explain various insurance plans – car, house, tenant etc.

Car Lease or Purchase

- Research car dealers – provide options and alternatives to address leasing and buying challenges due to lack of credit rating in Canada

Health Care

- Research available doctors and dentists based on special requirements, doctors accepting new patients, doctors close to home or work, specialists
- Explain procedures for medical visits, emergency wards, walk in clinics, local hospitals, specialists

Recreation

- Find appropriate facilities for fitness, clubs etc. based on specifications
- Determine and find appropriate programs for family such as swimming, dancing, skating, riding etc.

Household Requirements

- Find contractors based on what is needed in the home (ie painters, general contractors)
- Find services such as lawn care and landscaping, cleaning services, pool services etc.
- Advise of community recycle and garbage procedure etc.

This partial list represents the most commonly requested services, but we excel in catering to our clients' special and unique requirements.

Typical Duration of Settling In: 1-4 Days

Policy Consultation, Review and Development

- According to your organizations' specific relocation requirements we can help you design, build, and implement a successful domestic or global relocation policy

Predecision Trip

- Familiarize client with areas requested, make suggestions based on client lifestyle, budget etc.
- Ensure the client has a clear picture of what is available to suit his/her lifestyle and at what price.

Typical Duration of Predecision Trip: 1 Day

Trusted Partner Services

In order to provide our clients with the most effective and comprehensive services, we have developed a network of trusted partnerships. Our partners can help us offer our clients:

Worldwide Destination Services

Welcomehome has established relationships with global Destination Service Providers. These local experts, like us, help relocating employees and their family familiarize themselves with the new area and get settled in to their new community.

Visa and Immigration Services

Immigration requirements vary widely by country. We have partnered with local experts who understand the complexities involved in the global immigration process. These local experts help global minded business accelerate and simplify the process of acquiring work permits and visas.

Automobile Leases and Purchases

Partners provide expats with full service personal transportation solutions for financing, purchasing and leasing without local credit history or driver's license.

Foreign Exchange Services

Partners can help you arrange a wide range of financial services; whether it's moving some money abroad to pay that first round of bills, finding a mortgage for a new house, or transferring money back to your country of origin; at any point during your expat experience we can direct you to the best provider.



Are you on the **move**? Let us **welcome** you **home**...

Our Affiliates

Welcomehome Executive Residences

At Welcomehome Executive Residences our main goal is to provide the best in furnished accommodations for Relocating Professionals, their families, Business of Leisure Travelers, and for suddenly displaced families. Currently our properties are located in Sarnia and Waterloo. Welcomehome Executive Residences offers a stylish alternative to hotel stays and expenses. Our fully furnished and serviced units provide you with the comfort and luxury you deserve, and we work tirelessly to make you feel settled and right at home. With our personalized check-in and initial stocking of groceries, our professionally furnished and decorated units are designed with our clients' needs and comforts in mind. We aim to be the new standard in furnished accommodations and accept nothing less than our clients' complete satisfaction.

Welcomehome Lifestyles

We organize, run errands, transport and generally help where help is needed. Welcomehome Lifestyles is a premium concierge and errand service deeply experienced in providing a high level of customer service, especially during periods of significant stress. Our goal is to bring new ease and comfort to people's everyday existence. We want to simplify your life, taking over unwanted tasks, giving you back your time. Our portfolio includes a wide range of concierge services and a tried and true network of supplies. We specialize in household management, concierge & errand services, seniors assistant, organizers, moving and put-away services, vacation services, virtual assistants, event planning, decorators/designers, and efficiency packages.





OUR MISSION

Our goal is to provide our clients with personalized service to assist them in navigating the details of life. From the point of establishing themselves in a new community, to ensuring their most individual needs are met, our company will work with our clients to make it a stress free and enjoyable experience. Our primary objective is to build our reputation as the best in providing services to relocating individuals and families in their new communities.

“Nothing gives you peace of mind when relocating as much as trusted professionals dedicated entirely to helping you!” – Judy McDougall, President

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